



## 2015 Congress Pre-Planning Survey

### **What are the most important services that the CSAA provides to its members?**

Networking

Collective priorities sent to AMDD and Gov

Presentations on activities other LAC's are doing

Presentations on state programs

Updates from State at the meetings

Compiling local mental health needs

Sharing info between LAC's

Informing AMDD about local needs

Listening to consumers

Implementing feedback to improve future services

### **Are there any services that the CSAA does not currently provide that you would like to see in the future?**

Improve communication and collaboration across agencies and providers

Improve integration and partnerships-community providers

Substance abuse and mental health integrated treatment

Help create a comprehensive central integration of services/providers statewide

ARM rules with retention and reimbursement rates

Grassroots education of legislators about mental health needs

Internet information about legislators to communicate with them

More presentations at meetings-best practices, evidence based or new programs

Standardize the reporting format for each LAC

Looking at our work plan each month, getting goals accomplished

### **List what you think goals and objectives of the CSAA should be.**

Improve accessibility to services

Improve communication across providers and different levels of care

Inform Leg , AMDD and Gov office of MH needs

Share info between LAC's

Data collection, #'s of people involved in LAC/SAA activities

Local needs met/outstanding

Usage pattern of services available in each area

Prioritize goals collectively for the CSAA, LACs and DPHHS to Gov  
Share best practices from each LAC  
Update website with best practices initiatives  
Bring together needs assessments for consumer needs in each LAC, region or county

### **What do you consider to be the CSAA strengths?**

Variety of people attending & knowledge in their community  
Scheduled monthly meetings  
History and statute  
Weakness- \*Lack of info about the SAA & structure\*  
Buy-in from different populations  
Good knowledge of group history & reason for existence

### **What topics should the CSAA focus on this next year? Future? Short and long term.**

Work on funding  
Providing trauma informed/integrated care training for providers, peer support, law enforcement  
Identifying & breakdown barriers contributing to MH staffing issues-recruitment & retention  
More knowledge of the program  
Get in touch w/ the smaller providers who can bring the consumers and family in  
Marketing w/ more providers and private practice  
Getting data from each member as appropriate and sending it on to AMDD  
Childrens Crisis  
Peer Support  
Collaborate & really do it

### **What would you like to see the CSAA do in order to become a better organization?**

Clarify areas of focus and progress to constituents regularly by email  
See more info about this agency and mission more widely publicized  
Have a secretary, ask AMDD for money  
Set up a strategic plan with reference dates  
Provide orientation to new members  
Have LAC reports in writing as well as verbal- use a standard format, templates to follow  
Not doing anything with the LAC reports- have in a format