

Expectations OF Central Service Area Board Members

- Understanding the mission of your organization and helping to keep it current and relevant.
- Becoming familiar with the organization's basic governance documents.
- Staying current on governance trends.
- Staying current on business and societal issues that may affect the operation or mission of the organization.
- Attending board and committee meetings regularly.
- Actively contributing to the work of the board and the organization.
- Reading board and committee materials in advance.
- Asking questions at meetings on issues you don't understand.
- Offering suggestions and comments in a positive manner.
- Avoiding micromanaging or nit-picking.
- Being respectful of the management team and other directors.
- Being collegial; refraining from dominating meetings or personalizing debate.
- Supporting the chair in efforts to keep meetings moving.
- Keeping questions and comments relevant.
- Getting to know the other board members.
- Attending functions of the organization in the community.
- Helping raise funds from others for the organization.
- Being an advocate for the organization in your community.
- Engaging others in the work of the organization.
- Keeping alert for warning signs of potential trouble-disaffected directors, arrogant or ineffectual executive director, sloppy reports, lack of forward momentum, poor accounting, shortage of funds, etc.
- When you have concerns about the organization or board or staff, raising them with sensitivity to the appropriate person (board or committee chair or executive director) and working to correct the problems.

